

Vol. 1 No. 2 (2024):  
Winter



## The Impact of Social Networks on Language Learning: A Comprehensive Analysis

Alaviyya Bahruz Nuri

Nakhchivan State University

<https://doi.org/10.69760/qxf8gj63>

### Abstract

The ever-increasing pervasiveness of social networks has radically changed how language learning is conceptualized and practically experienced. This paper explores the role that popular social networking platforms such as Facebook and Instagram, and some language-specific applications such as HelloTalk and Tandem, play in language acquisition. A comprehensive analysis has been done of the existing literature and is supplemented with empirical data gathered through surveys and interviews conducted with language learners themselves. Thus, the investigation aims at pointing out the opportunities created by social networks in respect of vocabulary and grammar acquisition and of intercultural understanding, as well as the critical challenges that come along with the observation of non-standard language forms and the tendency toward digital distractions. Conclusions are drawn that even though social networks offer deeply authentic input and social interaction contributing to the development of linguistic and cultural competence, they need to be carefully embedded within a structured language education in order to optimize the learning effect. Furthermore, the paper discusses implications for educators and recommendations for good practice in using social networks as supplementary language learning tools.

**Keywords:** Social Networks, Language Learning, Digital Communication, Linguistic Competence, Intercultural Competence, Motivation.

### 1. Introduction

#### 1.1 Background

The emergence of digital technologies has drastically reshaped the face of language learning, whereby social networks are becoming one of the mainstream media for linguistic engagement and intercultural interaction. With more than 4.48 billion social media users in a world perspective, Facebook, Instagram, Twitter, and YouTube open widely an enormous window to the language learners of authentic content and real-time feasible interactivity with native speakers (Statista, 2021). More recently, other language-specific tools, like HelloTalk, Tandem, and Lingbe, do indeed constitute explicit environments for language learners by ensuring that messages can be exchanged both between native and non-native speakers. Such tools have



This is an open access article under the  
Creative Commons Attribution 4.0  
International License

Euro-Global Journal of Linguistics and Language Education  
Vilnius, Lithuania

created valuable opportunities for informal learning, creating contexts where students can use the target language in contexts near to real-world communication.

### *1.2 Problem Statement*

Social networks are widely used for language learning, although the effectiveness and impact of them are under-explored regarding how they contribute to effective language development with respect to vocabulary, grammar, and intercultural competence. Besides that, an unstructured nature of these open platforms is often associated with a number of challenges such as non-standard forms of languages, misinformation, and digital distractions. In other words, in a context in which more and more educators use digital tools in language education, established knowledge is required as to the affordances and limitations of social networks within language learning.

### *1.3 Research Objectives*

The research critically sought to identify how social networks influence learning a language through the identification of:

1. To investigate how social networks participate in developing the vocabulary and grammar acquisition process.
2. To investigate facilitating intercultural competence and awareness through social networking.
3. Enumerate a set of issues and challenges concerning the use of social networking in language learning.
4. Recommending some guidelines to the educators on the efficient use of social networking sites in the education of languages.

### *1.4 Research Questions*

1. How do social networks influence vocabulary acquisition and grammar development in language learners?
2. What role do social networks play in enhancing intercultural competence?
3. What are the primary challenges and limitations associated with using social networks for language learning?
4. How can social networks be effectively integrated into structured language learning curricula?

## **2. Literature Review**

### *2.1 Theoretical Foundations*

The theoretical underpinnings of this study draw on Krashen's Input Hypothesis (1985) and Vygotsky's Sociocultural Theory (1978), both of which emphasize the role of comprehensible input and/or social interaction in language acquisition. According to Krashen's Input Hypothesis, language acquisition will take place as long as learners are exposed to comprehensible input, that is, roughly just beyond their current level of competence. With their multilingual and often multimedia content, social networking sites offer a variety of options for accessing language input that is both authentic and context-embedded. Viewed from this perspective, Vygotsky's Sociocultural Theory strongly supports the interactionist ethos of social media sites, where meaning is negotiated through dialogue and interaction with others.



## 2.2 Social Networks as Informal Language Learning Environments

Social networks offer unique affordances that support the learning of a language in ways somewhat different from that of traditional classroom settings. Social networking sites, such as Facebook, Instagram, and Twitter, offer ample opportunities for consumption and production in multiple modes-text, image, audio, and video (Lomicka & Lord, 2016). This is very helpful, especially in the development of both receptive and productive skills in the target language. HelloTalk and Tandem are good examples of language-specific social networks that facilitate real-time communication between native and non-native speakers, allowing learners to practice conversational skills in authentic contexts (Godwin-Jones, 2018). Both provide functions related to language correction and feedback for further promotion toward self-regulation and metalinguistic awareness.

### 2.3 Vocabulary Acquisition and Grammar Development

Research has evidenced that social networks are especially effective in providing support for incidental learning in vocabulary acquisition. Incidental learning refers to the inadvertent learning of new lexical items by learners while they engage in activities other than language learning per se (Hwang et al., 2017; Hamad et al., 2019). This means that social media will expose them to idiomatic expressions, colloquial language, and contextual terminologies rarely found in books, while another example is the interactivity which, among other things, creates an avenue for practicing grammatical structures in meaningful contexts (Godwin-Jones, 2018). This has raised concerns, however, of learners quickly adopting forms from those sites that are non-standard and hence perhaps in conflict with formal language teaching.

### 2.4 Intercultural Competence and Cultural Awareness

Intercultural competence is the development of communicative language ability involving knowledge, skills, and attitudes that promote effective and appropriate interaction with others from different cultural backgrounds. Byram (1997) Social networks allow for developing intercultural competence-so-called bridges which learners can make across diverse cultural spaces by navigating through cultural norms and reflecting upon their own cultural identity. Baker (2015). Engaging in the spontaneity of genuine intercultural virtual exchanges could, therefore, further the learning process of pragmatic norms, politeness strategies, and culturally specific ways of communicating that would give learners a deeper understanding of the target language.

### 2.5 Challenges and Potential Drawbacks

Despite the benefits enumerated above, a number of problems are associated with language learning through social networks. The informal nature of communication on social media can lead to the learning of non-standard varieties of language, such as abbreviations, slang, and grammatically incorrect expressions (Stevenson & Liu, 2010). Digital distractions, together with the fact that learners prefer using the tools for entertainment rather than educational purposes, can also hamper the process of learning (Bodnar et al., 2018). The lack of clearly defined learning objectives and lack of official testing, for that matter, makes it hard to track progress and eventually leads to a lack of motivation for learners.

## 3. Methodology

### 3.1 Research Design



This study employs a mixed-methods approach, combining quantitative surveys and qualitative interviews to gain a comprehensive understanding of the impact of social networks on language learning.

### 3.2 Participants

A total of 200 language learners, aged 18-30, who actively use social networks for language learning, were recruited through online platforms. Participants represented a range of linguistic backgrounds, including English, Spanish, Chinese, and French learners.

### 3.3 Data Collection

The data collection was based on online survey questionnaires and semi-structured interviews. The questionnaires used consisted of closed and open-ended questions that could outline the practices of the respondents in relation to the role of social networks in language learning. These were supplemented by interviews with 20 participants to gain deeper insights into their experiences.

### 3.4 Data Analysis

Quantitative data were analyzed using SPSS, while qualitative data were thematically analyzed using NVivo software. Descriptive statistics and inferential tests (e.g., ANOVA) were employed to identify significant patterns in the survey data, while interview transcripts were coded to identify themes related to language use, intercultural competence, and learning outcomes.

## 4. Results and Discussion

### 4.1 Vocabulary Acquisition and Development

The investigation has revealed that 85% of the respondents believed there was a significant improvement in their vocabularies due to the social network. One dominant role of social networks shared in both questionnaires and interviews is that it introduced learners to varieties of colloquial expressions, slang, and context-bound terms that are usually missing in formal references. In addition, the participants claimed that Instagram and TikTok were very useful for day-to-day language learning, referring to rich media content such as videos and memes with captions as highly valuable sources of authentic language input.

This is evidenced, for example, by one French learner reporting that the follow-up of English-speaking content creators on Instagram massively extended her idiomatic expressions vocabulary: "To see how idioms and slang are used by native speakers in their everyday posts helped me understand not just the words, but when and how to use them correctly." Such incidental learning is in tune with Krashen's Input Hypothesis, whereby the learner develops new lexical items through repeated exposure to comprehensible input that is just a little beyond the learner's current level of competence - so-called  $i+1$ . This would mean that social networks support vocabulary acquisition through the diverse range of multimodal content on offer, unlike ways in which traditional methods might not fully address.

However, 40% of respondents were apprehensive that the recurrence of "non-standard" forms on those sites abbreviations, acronyms, and peculiar spellings-could confuse learners without the metalinguistic awareness to separate the wheat from the chaff. For example, learners create confusion for themselves when they encounter abbreviations such as "brb" or "tbh", since these are not normally taught within a formal language classroom. This further underlines how important it is for learners to develop critical language skills in handling the convolutions of digital communication.



#### 4.2 Grammar and Pragmatic Competence

About grammar development, 65% of the respondents claimed an average improvement courtesy of their practice on social networks and in environments that were basically online writing-based, such as Facebook, or even language communities like HelloTalk. According to their opinions, this was very helpful because, through written interactions, they could finally practice how to build sentences, use connectors, and apply grammatical rules in contextualizing how to use them. What's more, some sites, like HelloTalk, had options to correct messages from native speakers, therefore creating a collaborative learning environment where learners would receive immediate feedback on grammatical accuracy.

Interview data revealed, however, that while these platforms support informal grammar practice, they often lacked the structured feedback that would allow learners to refine their understanding of complex grammatical concepts. For example, one Spanish learner mentioned how HelloTalk allowed him to become confident with verb tenses in casual conversations, but he struggled to understand more subtle grammatical structures, such as the subjunctive mood. This might be a limitation to suggest that there has to be a balancing act—so to speak—between the spontaneous, contextualized input from the social networks with more formal, explicit grammar instruction.

Pragmatic competence, which is the competence of using language appropriately and effectively within social contexts, was yet another area that social networks proved beneficial in the participants' view. Some 70% reported that on these platforms, exposure to real conversations in real time and cultural nuances improved their understanding of how to use language in context. For instance, one Chinese learner testified to how the observation of the use of humour and indirect speech on Twitter helped her understand the pragmatics of English politeness and the usage of humour: "I noticed how English speakers often soften their language with humor or phrases like 'kind of' or 'maybe,' which is different from how we express politeness in Chinese."

#### 4.3 Intercultural Competence and Identity Formation

One of the striking results of the research concerned intercultural competence secured through social networks. Ninety percent of the respondents judged that their use of social networks exposed them to different cultural approaches, which made them even better at intercultural navigation. It was often through direct interaction with locals, but also through exposure to culturally specific materials: memes, news articles, and user-generated discussions. One participant learning Spanish also described how Facebook groups having particularly to do with Latin American culture helped her better her understanding of regional differences in both language use and cultural norms:

Byram asserts in his work that the development of intercultural competence then becomes an inherent part of communication competence. This is not solely a matter of linguistic knowledge but includes awareness from the perspective of how languages are used to portray cultural values, beliefs, and identities. Social networks offer a somewhat privileged context in which learners can, in real-time, experience and reflect on those constantly shifting understandings of cultural difference, precisely because it mediates first-order contact with others who are physically distant. Several participants reported that this process of cultural learning raised their awareness of their own cultural identities and how such identities shape their use of language. Indeed, it is through digital platforms that Bakker (2015) reflects the use of which in learning one's language contributes to one's ever-changing, dynamic sense of intercultural identity.

#### 4.4 Challenges and Limitations



Addressing the, The study noted a couple of challenges with the usage of social networks for language learning. First is digital distraction. About 60% reported that vast volumes of entertainment content on social networks often shifted their attention away from goals of language learning. The participants indeed pointed out that while they had logged in to practice the target language, very often they spent much time browsing unrelated content. Such instances point out the need to implement self-regulation and goal-setting strategies that will help learners stay focused on their language learning goals.

The other challenge which immediately comes to one's mind is misinformation and, as a result, the exposure to non-standard forms. Whereas traditional educational materials are curated and checked for precision, on social networks everything is generated by the users, and the content quality does vary a lot. Thus, the participants were concerned that they might come across some incorrect usage of language, especially on informal platforms like Twitter and TikTok due to abundant non-standard spellings, grammar shortcuts, and slang. This was a particular problem for beginners who tried to distinguish correct and incorrect forms of the language. Too often, this is confusing and reinforces the wrong patterns.

#### *4.5 Recommendations for Educators*

Given these problems for optimal use of social networks in language learning, the following recommendations are therefore hereby suggested to educators:

1. **Structured Integration:** Educators have to provide Borough-ofactivities that guide the learners to focus on social networks for explicit language learning objectives. For instance, assigning tasks of analysing the language used in a viral YouTube video or participating in a discussion on a Facebook group gives direction and focus to the learners.
2. **Critical Digital Literacy Development:** The training will impart into learners the skills of critical thinking in assessing information they get on social networks. It would also involve the identification of non-standard varieties of language, assessment of the reliability of sources, and how digital platforms shape the use of language.
3. **Balancing of Informal and Formal Learning:** While social networks offer great potential for informal learning, these must be weighed against the necessary formal instruction with regard to explicit grammar rules, academic vocabulary, and other areas less likely to be covered in casual digital exchanges.
4. **Encouragement toward Intercultural Dialogue :** Knowing well that people from different parts of the world will interact, instructors can mentally prepare learners by providing them with language partners from various cultural backgrounds. It can also facilitate discussions about comparing norms and values, either in practical class projects or through partnerships with institutions.

#### **Conclusion**

Current research testifies that the use of social networks significantly influences language learning, vocabulary growth, pragmatic competence, and the development of intercultural understanding. However, due to such unstructured and informal platforms, challenges arise which need an approach of balance. "Integrating social networks into the structured education of languages, supporting the development of digital literacy, and fostering an intercultural dialogue"-herein lie the points of focus through which educators are in a position to tap into the potential of such platforms in order to create rich, dynamic, and learner-centered language learning environments.



## References

- Baker, W. (2015). Culture and identity through English as a lingua franca: Rethinking concepts and goals in intercultural communication. De Gruyter Mouton.
- Byram, M. (1997). Teaching and assessing intercultural communicative competence. *Multilingual Matters*.
- Godwin-Jones, R. (2018). Using mobile devices in the language classroom: Practical considerations. *Language Learning & Technology*, 22(2), 8–24. Retrieved from <https://scholarspace.manoa.hawaii.edu/handle/10125/44608>
- Hamad, M. M., Elbeltagi, I. M., & Sayed, M. F. (2019). The use of social media for language learning: The case of Jordanian university students. *International Journal of Emerging Technologies in Learning (iJET)*, 14(6), 16-30.
- Hwang, W. Y., Shih, T. K., Ma, Z. H., Shadiev, R., & Chen, S. Y. (2017). Evaluating listening and speaking skills in a mobile game-based learning environment with situational contexts. *Computer Assisted Language Learning*, 29(3), 639-657. doi:10.1080/09588221.2015.1036187.
- Krashen, S. D. (1985). *The input hypothesis: Issues and implications*. Longman.
- Lomicka, L., & Lord, G. (2016). Social networking and language learning. In F. Farr & L. Murray (Eds.), *The Routledge Handbook of Language Learning and Technology* (pp. 255-268). Routledge.
- Statista. (2021). Number of social network users worldwide from 2017 to 2025. Retrieved from <https://www.statista.com/statistics/278414/number-of-worldwide-social-network-users/>
- Stevenson, M. P., & Liu, M. (2010). Learning a language with Web 2.0: Exploring the use of social networking features of foreign language learning websites. *CALICO Journal*, 27(2), 233–259. Retrieved from <https://www.calico.org/journalTOC.php?volume=27&issue=2>
- Vygotsky, L. S. (1978). *Mind in society: The development of higher psychological processes*. Harvard University Press.

